

# FIDUCIARY BOARD

## Meeting Agenda – May 14, 2026

Arizona Supreme Court -1501 West Washington Street  
Phoenix, Arizona 85007 - 10:00 A.M. Conference Room 109/Zoom  
General Inquiries Call: 602-452-3378 (Certification and Licensing Division Line)  
Members of the public may attend meeting in person.

**For any item listed on the agenda, the Board may vote to go into Executive Session for advice of counsel (under ACJA Sec. 1-202(C)(5)(c)) or for discussion or consideration of records or matters made confidential or privileged by statute, court rule, or the Arizona Code of Judicial Administration (under ACJA Sec. 1-202(C)(5)(b)).**

**CALL TO ORDER..... *Hon. Jennifer Perkins, Chair***

**1) REVIEW AND APPROVAL OF MINUTES..... *Hon. Jennifer Perkins, Chair***

*1-A: Review, discussion, and possible action regarding adopting the regular session recording and written minutes of the meeting held on March 12, 2026.*

*1-B: Review, discussion, and possible action regarding adopting the executive session recording and written minutes of the meeting held on March 12, 2026.*

**2) PENDING COMPLAINTS ..... *Division Staff***

*2-A: Update regarding pending complaints.*

*2-B: Review, discussion, and possible action regarding Complaint Nos. 24-0054 and 24-0055 involving license holders, Aspen Grove Fiduciary Services, LLC, and Robin O'Connell.*

*2-C: Review, discussion, and possible action regarding Complaint Nos. 25-0019 and 25-0020 involving license holders, Aspen Grove Fiduciary Services, LLC, and Robin O'Connell.*

*2-D: Review, discussion, and possible action regarding Complaint Nos. 25-0025 and 25-0026 involving license holders, Aspen Grove Fiduciary Services, LLC, and Robin O'Connell.*

*2-E: Review, discussion, and possible action regarding Complaint No. 24-0026 involving license holder, Carol Severyn.*

*2-F: Review, discussion, and possible action regarding Complaint Nos. 25-0010, 25-0011 and 25-0012 involving license holders, East Valley Fiduciary Services, Inc., Michael Bogle and Paul Borlaug.*

*2-G: Review, discussion, and possible action regarding Complaint Nos. 25-0055 and 25-0056 involving license holders, Custom Care & Financial Solutions, LLC, and Philip DoVico.*

**3) PENDING COMPLIANCE AUDITS.....Division Staff**

*3-A: Update regarding pending compliance audits.*

**4) INITIAL LICENSURE AND ELIGIBILITY.....Division Staff**

*4-A: Review, discussion, and possible action regarding the following applications for initial individual and/or business licensure:*

- 1. Bridges Fiduciary Services, LLC
- 2. Mikaela Ray

**5) RENEWAL LICENSURE AND APPLICATIONS .....Division Staff**

*5-A: Review, discussion, and possible action regarding the following applications for renewal of individual and/or business entity licensure:*

- |                                   |                                      |
|-----------------------------------|--------------------------------------|
| 1. Maria Alcala                   | 13. Zachary Taylor                   |
| 2. Lyndi Anderson                 | 14. Kelly Crane                      |
| 3. Graham County Public Fiduciary | 15. Fiduciary Solutions, LLC         |
| 4. Samantha Hamilton              | 16. Esteemed Life Solutions, LLC     |
| 5. Matthew Mansour                | 17. Robert Fleming                   |
| 6. Gary Pope                      | 18. Fleming & Curti, PLC             |
| 7. Gregory Poulos                 | 19. Andrew Stone                     |
| 8. Megan Robbins                  | 20. John Harris                      |
| 9. Tesheena Yazzie                | 21. Roger Coventry                   |
| 10. Elise Bajohr                  | 22. Coventry, Vernon, & Roberts, LLC |
| 11. Southwest Fiduciary, Inc.     | 23. Ronald Goldman                   |
| 12. Charles Dyer                  | 24. Arizona Elder Care, LLC          |

**6) LICENSURE AND ELIGIBILITY.....Division Staff**

*6-A: Review, discussion, and possible action regarding voluntary surrender request received from the following license holders:*

- 1. Ralles Law Firm PC
- 2. Rico Martinez

*6-B: Review, discussion, and possible action regarding inactive status request received from the following license holders:*

- 1. Lauren Talkington

**7) ADMINISTRATIVE ITEMS.....Division Staff**

*7-A: Review, discussion, and possible action regarding work ethics hotline.*

*7-B: Review, discussion, and possible action regarding updates Arizona Code of Judicial Administration §7-201 and §7-202.*

7-C: Division Updates.

**CALL TO THE PUBLIC..... Hon. Jennifer Perkins, Chair**

**LIMITED RESPONSE TO CALL TO THE PUBLIC..... Hon. Jennifer Perkins, Chair**

*Individual members of the Board may take one or more of the following actions: (a) respond to criticism made in Public Comment; (b) ask staff to review a matter raised in public comment; or (c) ask that a matter raised in public comment be put on a future agenda. **NOTE: Neither the Board as a whole nor Staff are permitted to discuss a matter raised in public comment and the Board is not permitted to vote on a matter raised during an open call to the public unless the matter was otherwise properly noticed on the meeting agenda for discussion and legal action***

**ADJOURN..... Hon. Jennifer Perkins, Chair**

**Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting the Division at 602-452-3378 or TDD 602-452-3534. A person requesting an accommodation should make the request as early as possible to allow time to arrange the requested accommodation.**

**Next Meeting:**

**July 9th at 10:00 A.M.**

# FIDUCIARY BOARD

## Agenda Summary – May 14, 2026

### 2) PENDING COMPLAINTS

2-A: *Update regarding pending complaints.*

As of May 5, 2026, there are \* 54 open complaints.

*\* Complaints are open until a finding of probable cause is entered. The total open complaints represent complaints under investigation.*

#### FIDUCIARY COMPLAINTS

Age (Months)	Number Cases	Percent
<b>0-5</b>	27	50.0%
<b>6-11</b>	24	44.4%
<b>12-17</b>	3	5.6%
<b>18-22</b>	0	0.0%
<b>23 &amp; over</b>	0	0.0%
<b>Total</b>	<b>54</b>	<b>100%</b>

Previous open complaint chart presented at the March 12, 2026, Board meeting:

Age (Months)	Number Cases	Percent
<b>0-5</b>	27	55.1%
<b>6-11</b>	17	34.7%
<b>12-17</b>	3	6.1%
<b>18-22</b>	2	4.1%
<b>23 &amp; over</b>	0	0.0%
<b>Total</b>	<b>49</b>	<b>100%</b>

# FIDUCIARY BOARD

## Agenda Summary – May 14, 2026

### 3) PENDING COMPLIANCE AUDITS

3-A: Update regarding pending compliance audits.

As of May 7, 2026, there are \*4 open compliance audits pending completion/final reports\*

Random compliance audits: R

Compliance audits related to resolving discipline: D

Other compliance audits (includes follow-ups, Director-approved): O

### FIDUCIARY COMPLIANCE AUDIT REPORT

Age (Months)	Number And Type	Percent
<b>0-3</b>	<b>2 (R); (D); 0 (O)</b>	<b>50.0%</b>
<b>4-7</b>	<b>0 (R); (D); 0 (O)</b>	<b>0.00%</b>
<b>8-11</b>	<b>0 (R); 0 (D); 0 (O)</b>	<b>0.00%</b>
<b>12 and over</b>	<b>2 (R); (D); 0 (O)</b>	<b>50.0%</b>
<b>Total</b>	<b>4</b>	<b>100%</b>

*\*Working papers associated with the compliance audit maintained by Division staff are not public records and are not subject to disclosure. Upon completion of an audit the final report issued to the affected party is a public record subject to public inspection. Final reports that result in corrective action are posted to the program webpage at <https://www.azcourts.gov/cld/Fiduciary-Licensing-Program/Compliance-Audit>.*

### Compliance Audit Report: January 8, 2026, Fiduciary Board Meeting

### FIDUCIARY COMPLIANCE AUDIT REPORT

Age (Months)	Number And Type	Percent
<b>0-3</b>	<b>0 (R); 0 (D); 0 (O)</b>	<b>0.0%</b>
<b>4-7</b>	<b>0 (R); 0 (D); 0 (O)</b>	<b>0.0%</b>
<b>8-11</b>	<b>1 (R); 0 (D); 0 (O)</b>	<b>50.0%</b>
<b>12 and over</b>	<b>1 (R); (D); 0 (O)</b>	<b>50.0%</b>
<b>Total</b>	<b>2</b>	<b>100%</b>